

WAREHOUSE



THE SUITE

- ◆ Store Management Suite (SMS) is a complete set of applications supporting regional to national chain environments. SMS is a client-based retail solution providing a seamless, integrated software suite that manages point of sale, back office, corporate office, warehouse and all aspects within the retail enterprise. The suite contains modules that are typically outsourced, including bank integration, customer analytics, in-store mobility, consumer phone apps, digital signage, and more.

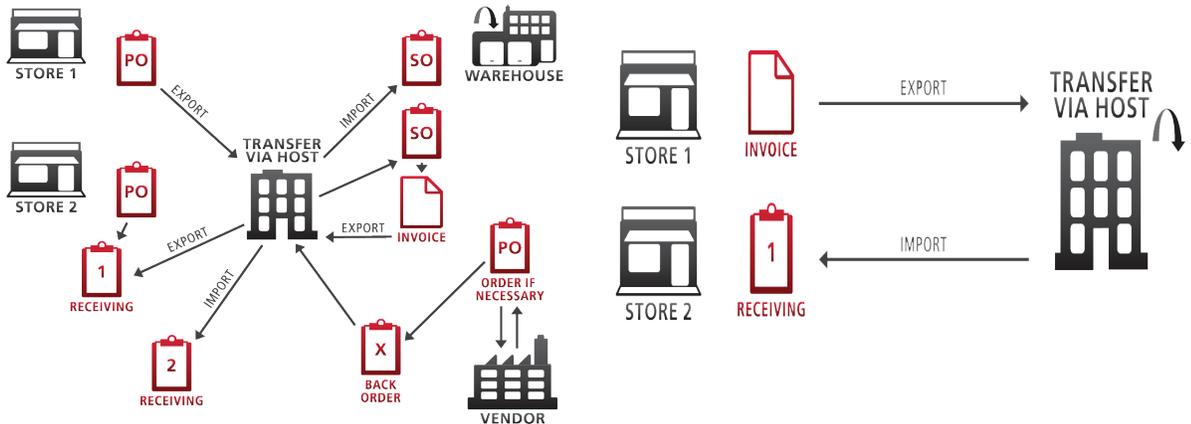
THE DIFFERENCE

- ◆ Control leads to profitability in modern retailing. It is especially true when controlling order fulfillment and supply. SMS provides a full-featured module to help control and streamline real-time warehouse operations. The beauty of the design, it is the same base system used by stores to manage local inventory. Now, the enterprise can easily share data, share documents, and share process. There is no translation, no import process. The same system interacts and reacts with all clients, disseminating information where and when it is needed.

SMS Warehouse accurately and efficiently manages all business processes involved in order fulfillment, including ordering, shipping, invoicing, and receivables. Order center operators can gain instant access to customer files as calls are received. Multiple search criteria and views with all relevant information are readily available.

Orders can be processed as placed or batched until the night shift. A committed-to-order process ensures orders are covered by available inventory, and any shortages are easily viewed for corrective action. SMS also prints pick tickets by section, allows order splitting, and confirms related shipping processes. All information then flows naturally through invoicing too.

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INTEGRATION

Fully integrated with the entire Store Management Suite, the Warehouse module seamlessly integrates communications and operations between the warehouse and SMS stores. Now documents flow electronically in both directions, with no need for repetitive data input. Data conversion is now history, as SMS manages a single database for all operations, dramatically increasing efficiencies throughout an enterprise. It's completely integrated, completely seamless, and coordinates all points within the supply chain.

Warehouse operations can now be integrated with owned stores, plus independents. Since warehouse orders flow from the same data channels as sales information, integration is simple. The processes for the warehouse remain the same, regardless of store ownership. Costing and document transfer protocols differ, but now a warehouse can easily interact with and share data in a traditional wholesale environment.

Another critical function integrated by Warehouse is item database exchange. SMS can manage cost, retail price, and suggested retail price, all directly from the warehouse. This communication architecture ensures accuracy at store level.

Store operators can now see items available under the warehouse vendor. The warehouse item information now logically flows between the two systems. Warehouse retail price is sent as store cost, and warehouse suggested retail price is sent as store retail price.

All links in the chain now share the same data.

STORE LEVEL INTEGRATION

With the SMS Purchasing installed, stores can easily process orders through the same channel used by SMS Host to collect sales information. Purchase orders are transferred from host to warehouse, creating sales orders at the warehouse level. Once warehouse activities are complete, the sales order transitions into an invoice and charges the store. The invoice is sent as a receiving document and matched at store level with the original PO. Once goods are received, the document is transitioned to billing for payment. The original document flows electronically through the system, adjusting both store and warehouse inventories, with minimal data entry and fewer errors.

STORE TRANSFER & DISTRIBUTION

With SMS Warehouse, inter-store transfers are easily processed with fewer errors too. Transfers can be processed with or without markup. The process flows just like the warehouse to store one. Store 1 creates an electronic invoice, using Store 2 as customer. All attributes of the SMS customer file are available, including price levels. When Store 1 processes the invoice, inventory is adjusted accordingly, and a receiving document is sent to Store 2.

SMS Warehouse also can act as a distribution portal. Items can be purchased at warehouse level and sent to stores using the purchasing screens. Items are distributed as required, a store level PO is created, then an invoice is sent to each store.

A truly integrated enterprise wide solution is available, and it's called SMS.